

Features & Functions
Quick Reference Guide



Telluride Hybrid

WELCOME TO THE KIA FAMILY!

Your new Kia vehicle has been designed, engineered and manufactured to provide you with years of comfortable and dependable driving. Kia is committed to quality, innovation, safety and — above all — your satisfaction.

USING THE QUICK GUIDE AND ACCESSING VIDEOS

The information contained in this guide is a brief overview of the operation and features of your new Kia vehicle.

Kia provides a full version of the Features & Functions Guide and a number of video resources to assist you with becoming familiar with the features and functions found in your Kia vehicle. You can access these resources by snapping the QR Codes with your mobile device using your camera, a built-in QR Code Reader or a downloaded QR Code Reader App.

You can also view the videos by visiting the following website:

www.youtube.com/KiaFeatureVideos

QUICK TIPS

If you're having trouble scanning codes, check the following:

- The code should be centered and focused in your mobile device's camera screen
- Consider moving your device closer to or farther away from the code
- The code should be well lit, without significant shadow
- Avoid scanning from a significant angle
- Confirm that the device's app supports 2D QR Code scanning
- Try another QR Code Reader App; not all apps are created equal
- After scanning, you may experience a "connection error" message or a "connecting" message with no subsequent response. These messages typically indicate that your device is having trouble connecting to the Internet



**CLICK for the FULL Guide
to see more Features
and Videos**

KiaFFG.com

This Features & Functions Guide and the specific operational and safety information it provides are not a substitute for your Owner's Manual.

While Kia endeavors to ensure that the information contained in this guide is accurate at the time of printing, Kia may change vehicle specifications without notice in advance of or after the fact and assumes no liability in connection with such changes.

www.kia.com

Customer/Roadside Assistance*6: 1-800-333-4KIA
(800-333-4542)

As you get to know your new Kia, you can explore this booklet to better understand how to operate its many features and systems. Be sure to review the following to better understand some of your Kia's most used features:

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Video Resources



Getting Started With Your New Kia Video



How-To Resources — Videos and Online



Kia Connect Infotainment System



Your New Kia Important Care Tips



Vehicle Cameras Important Tips Video

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury or death. The driver's primary responsibility is in the safe and legal operation of a vehicle. Handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle, are not permissible by law, and should never be used during operation of the vehicle.

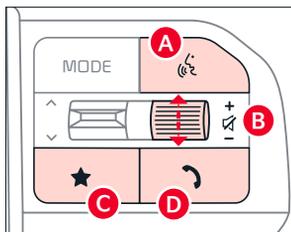
Bluetooth® Wireless Technology† 3,7

- A Voice Recognition button:** Press to activate voice recognition / bring up menus with minimal voice command prompts from the system. Press and hold to start voice recognition of a connected smartphone via phone projection (button operation may vary depending on smartphone specifications; must have a Kia Connect^{††} subscription)
- B Volume/Mute button:** Press up/down to raise/lower speaker volume, or press in to mute the microphone during a call, to mute the audio system speakers, or to pause Bluetooth® streaming media
- C Custom button ★:** Press to go to the pre-selected menu/feature. Press and hold to set your menu/feature to this button
- D Call / End Call button:** Press to receive/place or end a call. Press to pair a phone (if no phone is paired)

How to Place a Call Using Steering Wheel Controls: When phone is paired, press the Call / End Call button **D** or press and hold the Voice Recognition button **A** to activate your phone's native system. For pairing instructions, see the Car Infotainment System Quick Reference Guide.

QUICK TIPS

- When using the voice command feature, wait for the system to BEEP before speaking the command
- Functionality may differ from one phone to another because of differences in phone compatibility and quality, service providers and Bluetooth® wireless technology chip programming
- The system can register or pair multiple Bluetooth® devices. See the Car Infotainment System Quick Reference Guide for more information on setup and limitations



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Steering Wheel Controls



Automatically Activated Bluetooth®



Voice Recognition Tips

Voice Recognition*†3,7

The system may have difficulty understanding some accents or uncommon names. Improve the performance by making a few simple changes to your phone contacts, listed below.

- Use full names (first and last names) vs. short or single-syllable names ("John Smith" vs. "Dad," "Smith Residence" vs. "Home")
- Avoid using special characters, emojis or hyphenated names (@, &, #, /, -, *, +, etc.)
- Avoid using acronyms ("In Case of Emergency" vs. "ICE") or words with all capital letters
- Spell words completely, no abbreviations ("Doctor Smith" vs. "Dr. Smith")

QUICK TIPS

- Close windows and sunroof, and turn off A/C; open windows, sunroof, weather (wind/rain), or an A/C fan operating at higher speeds can interfere with Voice Recognition
- Bluetooth® Music Streaming: If the Bluetooth® music is inaudible or too low, turn up the volume on the connected phone

For Bluetooth® Wireless Technology FAQs, go to www.kia.com, or call Consumer Information for Bluetooth® Technology at (800) 333-4KIA. Refer to your Car Infotainment System Quick Reference Guide for more specific Bluetooth® Wireless Technology phone pairing and operation instructions.

Exterior Flush Door Handle Operation

Manual Type - To unlock the driver's door, with the Smart Key in your possession:

- Push the engraved button **A** on the door handle - the hazard lights will blink twice, a chime will sound twice, and the door unlocks
- Press on the front of the door handle. Then the rear of the handle will pop out
- Pull on the door handle to open the door

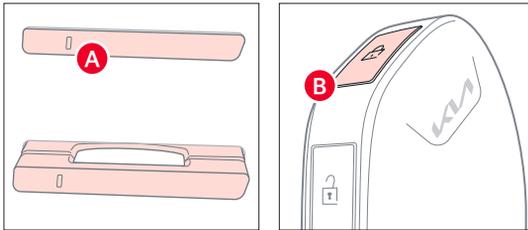
To lock the doors using the Smart Key, press the lock button **B**.

Electric type - When the "Approach Unlock" feature is activated in Vehicle Settings, the door handles will pop out when you approach the vehicle with the Smart Key in your possession.

To activate the "Approach Unlock" feature: press the **SETUP** button on the Infotainment System. Select VEHICLE, then DOOR and select APPROACH UNLOCK.

When you're within one foot of the vehicle with the Smart Key in your possession, the outside door handles will slide out, the doors will unlock, the Hazard Warning Flashers will blink twice, and a chime will sound twice. Then pull the door handle to open the door.

To lock the electric door handles, press the sensor/engraved button **A** on the door handle or use the lock button on the Smart Key **B**.



QUICK TIP

To remove ice from door handles, tap around the door handle perimeter using your hand until the door handle pops out. Press in and pull out a few times to remove any ice residue.

REMINDER: After unlocking the doors, if one of the doors has not been opened, the doors will re-lock automatically after 30 seconds.



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Exterior Flush Door Operation

Button configuration may vary. Images are for illustrative purposes only and may not reflect actual feature or operation.

Kia Connect Activation^{†1,7}

Follow these steps to activate your Kia Connect system:

1. To enter the activation screen on your Infotainment System:
 - a. Press the **SETUP** key, then DATA/NETWORK
 - b. In KIA CONNECT, press ACTIVATE SERVICES
 - c. Then press ACTIVATE
2. Read and agree to Terms of Service and Privacy Policy and press AGREE
3. Enter a phone number or email address to receive a verification code, then press OK and SUBMIT
4. Click on the link and a page will open requesting you to create an account
5. Provide the information needed and select SAVE to create the account
6. A page will open displaying your verification code. Enter this code on the Infotainment System screen. Press OK and SUBMIT, then press OK again
7. On your phone, select I HAVE ENTERED MY VERIFICATION CODE and a link will be provided to download the Kia Access App^{†2}. After installing the app, log in and enjoy

Note: If you already have a Kia Owners Portal account using the email or phone number as your login ID, you will need to provide your password prior to receiving the verification code.

REMINDERS:

- This vehicle is equipped with over-the-air system updates
- To download map updates for the navigation system, you can also go to update.kia.com. Check for updates that are generally available twice a year

For further Kia Connect operations, refer to the Car Infotainment System Quick Reference Guide.

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe bodily injury, and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment, or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or which are not permissible by law should never be used during operation of the vehicle.



Kia Access App⁺² Download

Go to an app marketplace to download the new Kia Access App. Once downloaded, make sure to register your vehicle and create an account (refer to Kia Connect Activation page). Get to know your new Kia and the available convenient features on the app.

QUICK TIPS

- To keep your map and software up to date, Kia provides over-the-air updates. You can also visit the official Kia update webpage at <https://update.kia.com/US/EN/Main>. Note, visiting a dealer for software update may include an additional charge
- The smartphone and vehicle need to be connected to a cellular network with good wireless signal strength in order to use Kia Connect⁺¹. If these conditions are not met, remote command may not execute or will take a long time. It will also affect voice commands
- To use Remote Start or Remote Start with Climate Control feature, all doors, hood and trunk/liftgate must be closed and locked
- Activate Remote Start or Remote Start with Climate Control⁺ feature before getting into the vehicle, which will allow vehicle interior to reach a desired temperature. If the driver does not enter the vehicle within 10 minutes, the Remote Start will turn off the engine
- The quickest way to obtain accurate vehicle status through the app is by pressing the refresh button on the app or refreshing the web page when using the customer web portal
- The Kia Access⁺¹ app will stay connected to the vehicle, as long as the vehicle has been started within seven days. To reconnect the Kia Access⁺¹ app, restart the vehicle

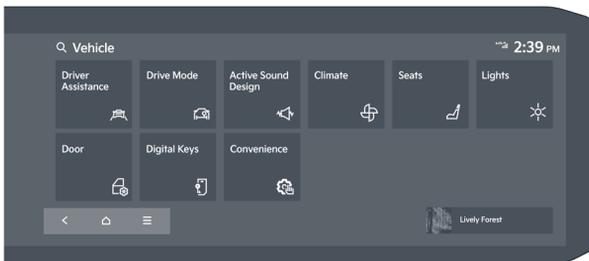
For further Kia Connect operations, refer to the Car Infotainment System Quick Reference Guide.

Vehicle Settings - Infotainment System⁺⁷

To enter the Vehicle Settings mode in the Infotainment System, press the **SETUP** key or the onscreen **SETUP** button. Then press **VEHICLE**, which will take you to the Vehicle Settings screen. Use the touchscreen to navigate through the menus.

Vehicle Settings menus*:

- Driver assistance
- Drive mode
- Active sound design
- Head-up display
- Cluster
- Climate
- Seat
- Lights
- Door
- Convenience



Button configuration may vary. Images are for illustrative purposes only and may not reflect actual feature or operation.



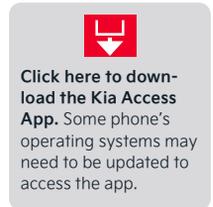
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Kia Access app Overview



Vehicle Settings

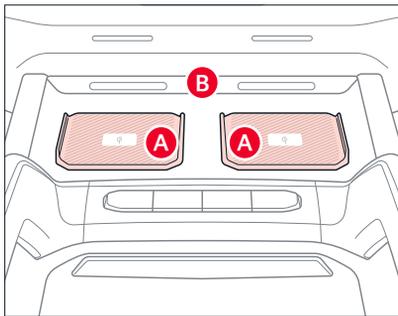


Click here to download the Kia Access App. Some phone's operating systems may need to be updated to access the app.

Wireless Smartphone Charging System

Charge compatible Qi™ Certified smartphones wirelessly by placing them on the charging pads **A** at the front of the center console, below the Multimedia USB ports and the charging indicator, while the ignition is on.

1. Enable Wireless Charging in the Vehicle Settings in the Infotainment System. Press the **SETUP** button/key and VEHICLE. Then select VEHICLE CONVENIENCE, and WIRELESS CHARGING SYSTEM
2. Place a compatible smartphone on the center of either charging pad **B**
3. The indicator light **B** will change to amber once wireless charging begins
4. Once charging is complete, the amber light **B** will change to green



Requires Qi™-enabled device or Qi™-enabled case.



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Wireless Smartphone Charging

QUICK TIPS

- The smartphone must be a compatible phone with Qi™ function available
- For wireless charging to occur, all doors (excluding rear hatch) must be closed and the Smart Key Fob must be detected inside the vehicle
- For best results, place the smartphone on the center of the charging pad
- Removing the phone case may improve charging efficiency and ensure a secure connection
- If wireless charging does not work, move the smartphone around the pad until the charging indicator turns amber
- Avoid placing other metal items in the bin while charging as to not impede the charging area

REMINDERS:

- Some smartphone models are not Qi™ certified, which may affect the availability, speed or performance of the wireless charging
- If any door is opened, charging will be disabled
- The smartphone must be a compatible phone with Qi™ function available
- Avoid placing other metal items in the bin while charging as to not impede the charging area
- This vehicle is equipped with wireless charging technology which allows for a device to be charged using inductive charging; however, device compatibility varies
- The wireless charger uses inductive charging, which is less efficient than conventional charging through a cable
- **Charging Performance** - The position of your device on the wireless charging pad can affect how efficiently it charges. Performance may also be reduced by foreign objects (such as coins or pens) or thick phone cases
- **Smartphone Temperature** - If you use certain smartphone applications while charging, your phone's self-heating system may activate, which can affect charging speed or performance
- **Charging Interruption** - Wireless charging will automatically stop if any door is opened or if there are foreign objects on the charging pad

Refer to section 4 in the Owner's Manual for more information.

For illustrative purposes only. Your actual display, buttons and/or features may vary.

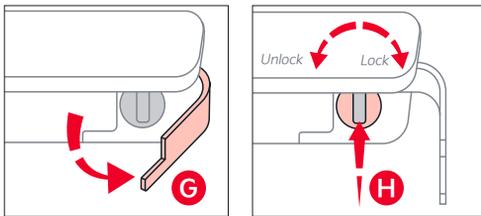
Smart Key with Remote Start^{†4}

- A** Press to lock all doors
- B** Press to unlock driver's door. Press twice within 4 seconds to unlock all doors
- C** Press and hold for more than 1 second to unlock the liftgate and open manually (or automatically with Smart Power Liftgate*)
- D** Press and hold more than half a second for panic alarm. To turn off the alarm, press any button
- E Remote Start:** To start the vehicle, first press the lock button **A**, then press and hold the Remote Start button for more than two (2) seconds, within four (4) seconds of unlocking the doors. Press once to turn off the vehicle



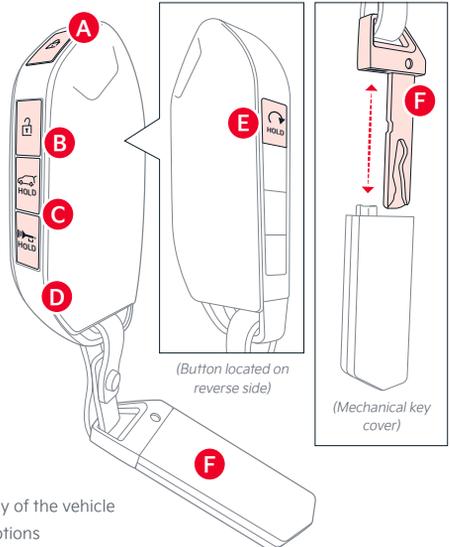
Mechanical Key **F**:

- Use to unlock/lock driver's door:
 1. Remove door handle keyhole cover with mechanical key by pressing into slot on the outer handle as shown **G**
 2. Insert mechanical key **H** and turn left to unlock driver's door
 3. Insert mechanical key **H** and turn right to lock driver's door
 4. Return mechanical key to its original location
- Use to lock and unlock glove box



QUICK TIPS

- If the Smart Key battery is weak or not working properly, hold the Smart Key fob up to the Engine Start/Stop button (lock button side closest) and press to start the engine
- The Smart Key's signal can be blocked by the normal operation of a cellular phone or smart-phone. To help prevent this, store each device separately
- When reinserting the mechanical key into the fob, make sure it is pushed all the way in until there is a click sound



REMINDERS:

- The liftgate unlocks when the Smart Key is within close proximity of the vehicle
- Remote button configuration may vary depending on vehicle options
- Repeated removal could ruin the integrity of the keyhole cover
- If the Smart Key battery continues to not work properly, visit your local Kia Dealer. Note, charges may apply

Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command.

For illustrative purposes only. Your actual display, buttons and/or features may vary.

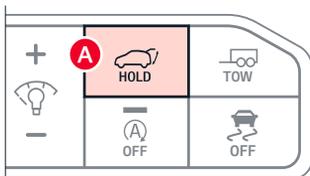
Smart Power Liftgate with Auto Open/Close*+5

The Smart Power Liftgate can be operated from several controls to either open, close or lock the liftgate. To turn the Smart Power Liftgate features on from the Infotainment System, go to Vehicle Settings - Press **SETUP**, **VEHICLE**, **DOOR**, and **ENABLE SMART LIFTGATE**.

Auto open/close with no-touch activation: When the Smart Key fob is on your person and you are within proximity to the back of the vehicle, hazard lights will blink, and chimes will sound before the Smart Power Liftgate opens automatically. When liftgate is open and you approach the back of the vehicle, with the Smart Key on your person, a chime will sound, and the liftgate will automatically close.

Liftgate button operation: From inside the vehicle, press and hold the Smart Power Liftgate Open/Close button **A** to automatically open/close the liftgate. From the rear of the vehicle, to open the Smart Power Liftgate automatically, press the Liftgate Release button on the liftgate **B**. Automatically close by pressing the Smart Power Liftgate Close button **C** located inside the liftgate lid. Press the Auto Close Off button **D** to disable Auto Close.

Liftgate operation via Smart Key: To open or close the Smart Power Liftgate, press and hold the Smart Key Liftgate button **E** until the liftgate begins opening or closing.

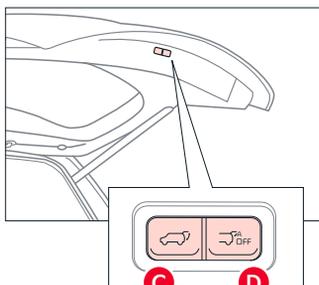
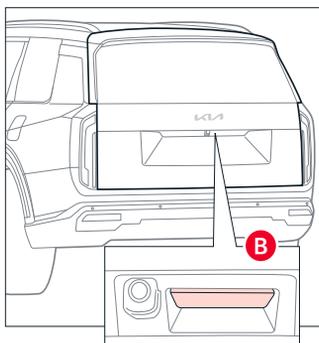


(Button located on driver's panel, left of the steering wheel)

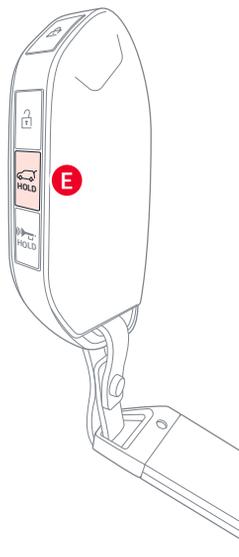
QUICK TIPS

- To cancel the Smart Power Liftgate while automatically opening or closing, press any button on the Smart Key fob
- The liftgate must be unlocked before it can be opened by the liftgate Release button

REMINDER: When closing, be mindful of any objects or persons.



(Located inside Liftgate lid)

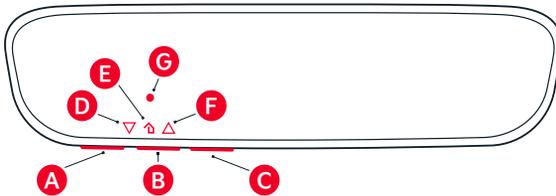


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HomeLink® with Auto-Dimming Rearview Mirror*†3

The HomeLink® / Auto-Dimming Rearview Mirror* is designed to reduce glare from a vehicle's headlights located in the rear and to connect up to three electronic transmitters into one location.

- A** HomeLink® Channel 1
- B** HomeLink® Channel 2
- C** HomeLink® Channel 3
- D** Garage Door Opener Status Indicator: Closing or Closed
- E** HomeLink® Operation Indicator
- F** Garage Door Opener Status Indicator: Opening or Open
- G** HomeLink® User Interface Indicator



How to Sync Transmitter with HomeLink®

If programming for the first time, begin with Step 1 (repeating this step will delete all information).

To program non-rolling and rolling code garage door openers and other devices:

1. Press and hold the left **A** and **C** buttons simultaneously until the indicator light **G** begins to flash (to reprogram buttons, skip this step)
2. Press and hold the desired button **A**, **B** or **C** and hold the button on the transmitter while it is approximately 1 to 3 inches away from the mirror. The HomeLink® Indicator light **E** will flash rapidly once the frequency signal has been successfully programmed

To finish programming rolling code garage door openers, complete these steps:

3. Locate the "learn" or "smart" button on the garage door's motor head unit. Press and release the button and complete Step 4 within 30 seconds
4. Firmly press and release the programmed HomeLink® button up to three times

Operating HomeLink®:

Press the desired programmed HomeLink® button to operate.

Erasing programmed buttons:

Press and hold the **A** and **C** buttons simultaneously for approximately 20 seconds, and then release both buttons within 30 seconds.

QUICK TIPS

- You can reprogram a single HomeLink® button by repeating Step 2
- Erasing the programmed buttons will delete all trained transmitters

If your garage door opener was manufactured in 2011 or later, and you're unable to program your vehicle's HomeLink® system, you may need to purchase a HomeLink Repeater Kit.

For more information, go to www.HomeLink.com or call (800) 355-3515.

Legal Disclaimers

Driving while distracted can result in a loss of vehicle control that may lead to an accident, severe personal injury and death. The driver's primary responsibility is in the safe and legal operation of a vehicle, and any handheld devices, other equipment or vehicle systems which take the driver's eyes, attention and focus away from the safe operation of a vehicle or that are not permissible by law should never be used during operation of the vehicle.

Safety Features: No system, no matter how advanced, can compensate for all driver error and/or driving conditions. Always drive safely.

- 1. Kia Connect:** Purchase/lease of certain 2027 and newer Kia vehicles with Kia Connect includes a complimentary 3-year subscription starting from new vehicle retail sale/lease date as recorded by the dealer. After your complimentary 3-year Kia Connect subscription expires, continued access to the full suite of Kia Connect services available on your Kia will require a paid subscription at the then-current subscription rate or your use of certain Kia Connect features may immediately terminate. Use of Kia Connect is subject to agreement to the Kia Connect Privacy Policy (available at owners.kia.com/us/en/privacy-policy.html) and Terms of Service (available at owners.kia.com/us/en/terms-of-service.html). Complimentary Kia Connect subscription is transferable to subsequent owner during the original Kia Connect service term. Only use Kia Connect when safe to do so. Kia Access app is available from the Apple® App Store® or Google Play Store™. Kia America, Inc. reserves the right to change or discontinue Kia Connect at any time without prior notification or incurring any future obligation. Message and data rates may apply. Cellular and GPS coverage is required to use most features. Kia Connect features may vary by model, model year, and trim level. Features, specifications, and fees are subject to change. For more on details and limitations, visit www.kia.com or your authorized Kia dealer. Apple® and App Store® are registered trademarks of Apple Inc. Google™ and its logos are trademarks of Google LLC.
- 2. Kia Access app** for smartphone and smartwatch requires enrollment of vehicle in Kia Connect. Remote features require a Kia Connect subscription, a compatible smart device, and a wireless signal with good coverage to function. Normal cellular service rates may apply. Do not use remote climate control or remote start if vehicle is in an enclosed area (e.g., closed garage) or a partially enclosed area without ventilation. Close all doors leading from adjacent living areas to the vehicle area before executing a remote climate control or remote start command. Remote feature support varies by model, model year and trim; remote climate control not supported on vehicles not equipped with fully automatic temperature control.
- 3. Bluetooth® Wireless Technology, HomeLink®:** Fair Use of Trademark - The commentary reference to trademarked material is for educational purposes only and not an endorsement by or of the holder of the mark.
- 4. Engine Start/Stop Button with Smart Key:** Always come to a complete stop before turning the engine on or off. However, if you have an emergency while the vehicle is in motion and must turn the engine off, you can turn the engine off to the ACC position by pressing the Start/Stop button for more than 3 seconds or 3 times in succession. If the vehicle is still moving, you can restart the engine by pressing the Start/Stop button with the shift lever in Neutral (N). With the engine off, power assist for steering and braking will be disabled and the vehicle will be more difficult to control.
- 5. Smart Power Liftgate:** Driving with the liftgate open may be unlawful and can draw dangerous exhaust fumes into your vehicle.
- 6. Roadside Assist:** 24-hour Enhanced Roadside Assistance is a service plan provided by Kia America, Inc. Certain limitations apply. Coverage details are available in the Kia Warranty and Consumer Information Manual. For access to Enhanced Roadside Assistance, a connected mobile phone via Bluetooth® within the cellular service coverage area is required.
- 7. Steering-wheel-mounted controls:** Driving while distracted is dangerous and should be avoided. Remain attentive to driving and be cautious when using steering-wheel-mounted controls while driving.